



GRIEVANCE REDRESSAL FORUM, BHAWANIPATNA

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BENCH:

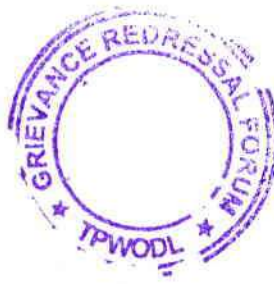
ER. ACHYUTANANDA MEHER (PRESIDENT),
SRI KAMALA KANTA PATTNAIK (MEMBER (FINANCE))

Memo No. GRF/BPT/Order/ 2157⁽⁵⁾

Dated, the 10.06.2026

Er. Achyutananda Meher	-	President
Sri Kamala Kanta Pattnaik	-	Member (Finance)
Sri Bhairaba Naik	-	Co-Opted Member

1	Case No.	Complaint Case No. BPT-445/2026		
2	Complainant/s	Name & Address	Consumer No	Contact No.
		Sri Surya Kanta Padhi, Repr. By Pabitra Kumar Padhi, At/Po-Kasrupada, Dist.-Kalahandi.	9033-1401-2161	99376-21582
3	Respondent/s	Name Sri Kumud Kumar Behera, SDO Elect. Kesinga, TPWODL.	Division Kalahandi East Electrical Division, TPWODL	
4	Date of Application			
5	In the matter of-	1. Agreement/Termination	2. Billing Disputes	☒
		3. Classification/Reclassification of Consumers	4. Contract Demand / Connected Load	
		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer	
		7. Interruptions	8. Metering	
		9. New Connection	10. Quality of Supply & GSOP	
		11. Security Deposit / Interest	12. Shifting of Service Connection & equipment's	
		13. Transfer of Consumer Ownership	14. Voltage Fluctuations	
		15. Others (Specify) -		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019; Clause(s) <u>155</u>		
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004; Clause <u></u>		
		3. OERC Conduct of Business) Regulations, 2004; Clause <u></u>		
		4. Odisha Grid Code (OGC) Regulation, 2006; Clause <u></u>		
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004; Clause <u></u>		
		6. Others <u></u>		
8	Date(s) of Hearing	19.05.2026		
9	Date of Order	10.06.2026		
10	Order in favour of	Complainant ☒	Respondent ☐	Others ☐
11	Details of Compensation awarded, if any.	Nil		



Place of Hearing: Kesinga

Appeared:

1. **For the Complainant** – Sri Surya Kanta Padhi, Repr. By Pabitra Kumar Padhi, At/Po-Kasrupada, Dist.-Kalahandi.
2. **For the Respondent** – Sri Kumud Kumar Behera, SDO Elect. Kesinga, TPWODL.

GIST OF THE COMPLAINT:

The complainant consumer Sri Surya Kanta Padhi, Repr. By Pabitra Kumar Padhi, At/Po-Kasrupada, Dist.-Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Kesinga on dt. 19.05.2026, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/Domestic supply with CD of 1 KW having consumer no- 9033-1401-2161 under SDO Elect. Kesinga.
- 2) As complained by the complainant that bills to be revised.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (SDO Elect. Kesinga) in its counter reply and course of hearing submitted as follows:

- 1) PVR: 29.05.2026
- 2) Bill details from: 11/2020 to 04/2026
- 3) Date of supply: 15.01.2020
- 4) Category: LT/Domestic
- 5) Connected Load: 1 KW
- 6) Meter No – TWSN10024243
- 7) Installed on: 12.05.2026 with IMR "0"
- 8) CMR: 201 KWH on 29.05.2026
- 9) The meter status: Regular
- 10) Facts of the complainant: Revision of bill
- 11) As written version submitted by SDO Elect. Kesinga as follows:
 - Wrong bill was served 04/2026 as the solar meter installed in 12.05.2026 and 795 units has been billed twice. (Non-Tod bill revision has done up to '10815' kwh and again bill generated up to '10815' kwh) as the FMR of old meter was '10815' kwh as on date of replacing (12.05.2026). the report (MMG) of solar installation report is attached with



PVR. However, the respondent requested the forum to take appropriate decision as necessary.

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing.
- The OP submitted that Wrong bill was served 04/2026 as the solar meter installed in 12.05.2026 and 795 units has been billed twice. (Non-Tod bill revision has done up to '10815' kwh and again bill generated up to '10815' kwh) as the FMR of old meter was '10815' kwh as on date of replacing (12.05.2026). the report (MMG) of solar installation report is attached with PVR.
- Wrong bill was served as the solar meter has installed on 12.05.2026.

ORDER

10.06.2026

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- To withdraw the bill of 04/2026, as solar meter has installed on 12.05.2026.
- Any adjustments made during the revision period are also be taken into consideration / DPS charged on the wrong bills are also to be withdrawn.
- The complainant must clear all dues upon revision of bills.

The case is disposed of accordingly.

The matter is closed herewith. The compliance report to be submitted to the undersigned on or before **Dt- 31.07.2026**.


B. NAIK
Co-Opted Member

Co-Opted Member
GRF, Bhawanipatna


K.K. PATTNAIK
MEMBER (Fin.)

MEMBER FIN
GRF, Bhawanipatna


A.N. MEHER
PRESIDENT

PRESIDENT
GRF, Bhawanipatna

Copy to: -

1. Sri Surya Kanta Padhi, Repr. By Pabitra Kumar Padhi, At/Po-Kasrupada, Dist.-Kalahandi.
2. SDO Elect. Kesinga, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.